

MEETINGS & EVENTS AT THE RITZ-CARLTON, SOUTH BEACH

CLEANLINESS PROTOCOLS



At The Ritz-Carlton, South Beach, the well-being of our guests and Ladies and Gentlemen is of utmost importance. We remain committed to providing a clean and comfortable environment for all meetings and events at our resort. We continue to monitor and stay up-to-date on the latest guidance from the CDC.

CLEANING & SAFETY

- Ladies and Gentlemen of the banquet and events team wear personal protective equipment, including gloves and facial covering
- Personal protective equipment is switched and/or sanitized in between each guest interaction
- Attendees submit to temperature checks every morning upon entry of meeting area (forehead scan or body temperature detection system)
- More frequent cleaning in high traffic areas and during breaks
- Hand sanitizer and disinfectant wipes available in the meeting rooms and throughout the meeting space
- Hand sanitizing wipes available at each table

NOURISH

- Elimination of buffets or self-service food stations
- Flatware or stemware are not preset. Flatware presented as individual roll-ups
- All condiments will be single use and pre-packaged
- Coffee and other break items will be attended and served by a server
- Coffee breaks staggered across groups to manage traffic
- Individual bottled water will be provided on meeting tables and at all water stations (instead of water carafes)

MEET

- Customized seating capacities to ensure alignment with W.H.O. meeting guidelines
- Staggered meeting arrival and one-way directional signage to ensure guest flow with social distancing
- Tables and chairs sanitized after each use and in regular intervals
- Live streaming options available for general session and breakout rooms. Special channel in guest-room (additional fees may apply) and for any remote meeting attendees
- Pads and pens only available upon request (sanitized before and after each use)